



JOB DESCRIPTION

Job Title:	Peer Support Worker (Changing Futures Programme) <ul style="list-style-type: none">• 1 x East Lancashire
Reports To:	Local Team Leader
Employer:	Red Rose Recovery Lancashire
Base:	Accrington Office (East Lancashire post)
Hours:	15 Hours
Salary:	£8.91 per hour (rising to £9.50 per hour from 01/04/22)
Duration:	Contract until 31/03/24

Background to Red Rose Recovery

Red Rose Recovery (RRR) was established as a charity in 2012 and has become nationally recognised as a pioneering organisation in developing recovery systems and creating opportunities for people affected by substance misuse, offending behaviours and/or dual diagnosis. We operate across Lancashire and Cumbria and work with a wide range of partner organisations in many different settings to build accessible and inclusive pathways for personal development and recovery. 85% of our staff have personal experience of multiple disadvantage and they provide inspiration and hope to people who are still struggling to find a way forward. RRR also supports and helps co-ordinate the Lancashire User Forum which is the UK's largest mutual aid forum and active service user group delivering community action and recovery support across the county.

Job Summary:

Red Rose Recovery is commissioned for a number of objectives, including:

- to establish and develop recovery communities across Lancashire.

- to support people with complex, multiple needs and vulnerabilities.

The role of the Peer Support Worker (Changing Futures Programme) is vital to the delivery of these objectives. Following our model, you will be expected to work on a 1:1 basis with people with various needs. You will need to support a Navigator and Associate navigator to assess these needs, devise support plans and link in with other agencies to deliver this support. Some support may be delivered in house by Red Rose Recovery staff, others will be with external partners. You may need to assist the client to access this support, in other cases you may only need to signpost. Every case will be different and each will have a unique plan with the service user at the heart of it. Caseloads will be small and we aim to make a long-term, positive and sustainable difference to people's lives.

Asset Based Community Development is an underpinning ethos of the work of Red Rose Recovery. We look to uncover both our staff and client's skills and abilities, building up their strengths, as opposed to always focusing on their deficits or what may be wrong in their life.

You will be expected to maintain detailed, accurate records for each client on our internal database and work towards agreed, realistic targets.

You will reach out to other services in the community, develop links and build networks that you can utilise for referral pathways and share your knowledge with colleagues within the team.

You will also be expected to be an advocate for Red Rose Recovery and The Lancashire User Forum.

To apply for these posts, you must have a lived experience of facing multiple disadvantage such as addiction (in particular substance misuse), mental illness, the criminal justice system, homelessness, ACE's, domestic abuse etc.

This post will be a great first step if you are looking to get into a career in a support working role.

Responsibilities:

- To contact referrals, assess and identify their needs in consultation with the service user and assist the Navigator and Associate Navigator to develop a support plan relevant to their needs
- To work through this support plan, involving other agencies where relevant and supporting the client to access necessary other services
- To build networks with other agencies who can add additional support to our clients in line with their support plan
- To support clients into other Red Rose Recovery groups and activities
- To maintain detailed, accurate notes and add these into our internal database

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- To liaise with the wider team supporting the needs of our members and volunteers within the community.
- To work with Red Rose Recovery partner organisations to ensure the best use of time and resources.
- To raise awareness of the work of Red Rose Recovery by promoting a good public image.
- Taking part in, supporting and helping to grow the Lancashire User Forum
- To work in accordance with all Red Rose Recovery policies and procedures.
- Ensure any safeguarding disclosures are dealt with appropriately and in accordance with Red Rose Recovery policy

General:

- Ensure health and safety compliance at all times.
- To be a strong member of the team and act as an ambassador for Red Rose Recovery and the Lancashire User Forum
- To maintain confidentiality at all times.
- To adhere to all relevant policies and procedures.
- To establish and maintain a positive working relationship with service providers, commissioners, stakeholders and other partner agencies.
- To undertake training as identified via personal development planning process.
- To undertake other duties commensurate to the grade of the post.

PERSON SPECIFICATION

CRITERIA	STANDARD	Essential (E)/Desirable (D)
Work/Voluntary Experience	Experience of supporting vulnerable people with multiple complex needs	D
	Experience of assessing the needs of people with complex needs and developing support plans	D
	Understanding of the complex needs and challenges facing individuals with addiction and in recovery, multiple health problems, domestic abuse, homelessness/housing issues, etc	E
	Lived experience addiction, recovery, multiple health problems, domestic abuse, homelessness/housing issues, etc	E
	Experience of partnership working	D
	Excellent communication and interpersonal skills	E
	Experience of Safeguarding	D
	Accurate record keeping, including data input	D
	Driving licence and access to a vehicle	D